

Strebel Ltd Privacy Policy

Strebel Ltd collects personal data for the use of conducting business, including the supply of goods and services to or for an individual or business, and in connection with employments, and applications for employment, with Strebel Ltd.

What information may be collected?

- Contact information such as name, address, company name, telephone numbers, email address, position held etc.
- Product information including but limited to serial numbers, product type & model, location and type of installation.
- Invoicing and payment information, billing address, bank details, credit card details.
- Social media data, including names, data and content shared via third-party apps.
- IP Address and location while visiting the website.
- For employment private email addresses, private telephone numbers, DOB, passport details etc. as required for Strebel Ltd to fulfil legal rights, duties or obligations.

Who is collecting it?

- Office based staff.
- Company Sales and Engineering staff based remotely.
- Sub-contractors working on behalf of Strebel Ltd.

How it is collected by: -

- Telephone.
- Email.
- Post.
- Third-party Apps.
- Third-party Automated Web Analytical Services.

Why it is being collected.

- To process and fulfil enquires/orders from customers.
- To contact customers for payment
- To place orders with suppliers
- To fulfil legal rights, duties or obligations.
- To make sure customers are kept up to date with our products and services including any updates required to existing products previously supplied.

Who will it be shared with?

- Delivery suppliers (couriers, hauliers, mail agencies).
- Other agreed parties to contracts for sale of goods (e.g. direct to site delivery by supplier).
- Marketing mail lists.
- Government agencies (PAYE etc, and VAT /Tax, Data Protection if relevant and legally required to do so).
- Payroll bureau.
- Our bank.
- Scheme operators i.e. Pension & Life insurance providers etc.

Security.

Strebel Ltd shall maintain appropriate technical and organisational security measures, processes and controls to safeguard all Personal Data processed by them against unauthorised and unlawful processing and accidental loss, disclosure or destruction.

Your Rights.

Individuals have various rights under Data Protection Law to access and understand personal data about them held by Strebel Ltd, and in some cases ask for it to be erased or amended or for Strebel Ltd to stop processing it, but subject to certain exemptions and limitations.

Any individual wishing to access or amend their personal data should put their request in writing to the company address.

Strebel Ltd will endeavour to respond to any such written requests as soon as is reasonably practicable and in any event within the statutory time-limits, which is one month in the case of requests for access to information. If the request is manifestly excessive or similar to previous requests, Strebel Ltd may ask you to reconsider or charge a proportionate fee, but only where Data Protection Law allows it.

To help protect your privacy and maintain security, we may take steps to verify your identity before granting you access to your information.

Contacting Us.

To update or correct your information, submit a request, ask us questions about this Privacy Policy, please contact us by email at info@strebel.co.uk or write to us at the address at the bottom of this policy.